



Creating your PDF eXpress Account

Log in to the [IEEE PDF eXpress™ site](#)

First-time users should do the following:

1. Select the New Users - Click Here link.
2. Enter the following:
 - **55329X** for the Conference ID
 - your email address
 - a password
3. Continue to enter information as prompted.

An Online confirmation will be displayed and an email confirmation will be sent verifying your account setup.

Previous users of PDF eXpress need to follow the above steps, but should enter the same password that was used for previous conferences. Verify that your contact information is valid.

Contacting PDF eXpress Support

Access the [Publications Support Center](#) for IEEE PDF eXpress.

If you do not find an answer in the Find Answers tab, go to the *Ask A Question* tab. Your question will be forwarded to IEEE PDF Support and answered within 3 business days.

A screenshot of the IEEE Publications Support Center website. The page has a dark header with navigation links: "IEEE.org", "IEEE Xplore Digital Library", "IEEE Standards", "IEEE Spectrum", and "More Sites". Below the header, the main content area is titled "Publications Support Center" and features the IEEE logo. There are four tabs: "Support Home", "Find Answers", "Ask a Question", and "My Support History". The "Find Answers" tab is active, showing an "Advanced Search" box with a "Search" button and the text "Find the answer to your question". Below the search box, there are three search results, each with a title, a brief description, and a "Date Updated" timestamp. On the right side of the page, there is a "Contact Us" sidebar with links for "Contact Us", "Other Contacts at IEEE", and "Give Feedback", along with a small text prompt: "How can we make this site more useful for you?".